## **Using Webex for Your Appointment**

Agenda

Mon Apr 20, 2020

No earlier events

No later events

8:30am My Appointment

### **Joining Your Appointment**

Mon Apr 20, 2020 8:30am - 9am (EDT)

My Appointment

-- Do not delete or change any of the following text. -

When it's time, join your Webex meeting here.

Meeting number (access code): 619 989 886

Meeting password: 1234

Join meeting

20

Mon

∕iew on Gooαle Calenda

Virtual Visit

Mavbe

On your smartphone or computer, look for the green Join button in your email invitation.

More options

# **Connecting to Audio**

Cisco Webex Meetings

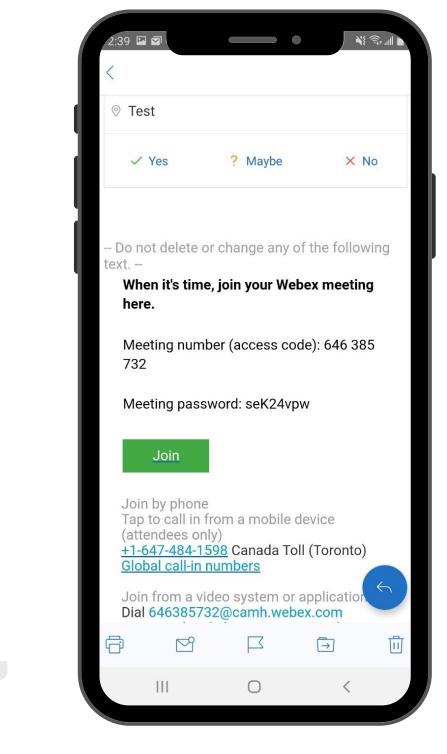
2

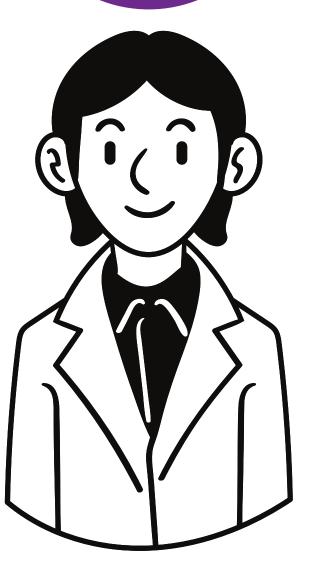
Your Appointment Title Here

Once you click the green button, a new pop up will appear. It will ask for your name and email - **only use** your first name. You'll only be asked to do this once.



Select an audio connection option from the middle drop down menu and then click Join Meeting.

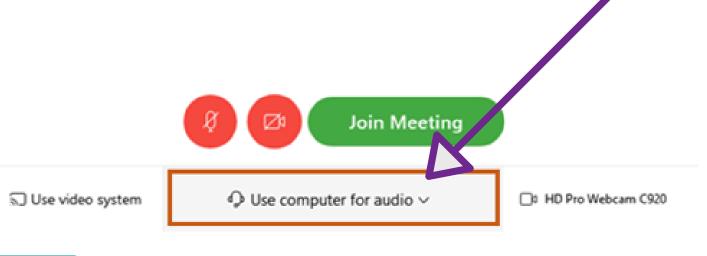




Virtual Mental

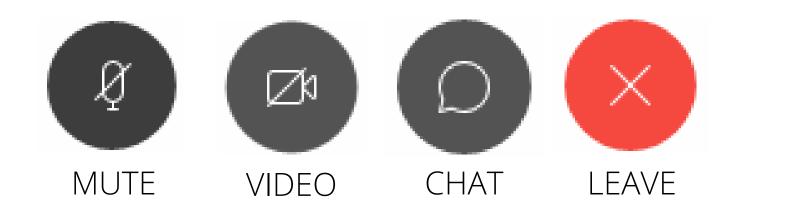
Health @

CAMH





During the appointment, you can use the different buttons at the bottom of your screen.



### **Frequently Asked Questions**

#### Can I use my phone or my laptop to join?

Yes! Talk to the clinic about how to download the app.

#### What if I can't hear my healthcare worker?

Click on the button with the three dots on the bottom of your screen and choose a different Audio Connection. You may have to dial into the appointment.

#### Is Webex safe to use?

CAMH has reviewed this technology to ensure your information is protected. Talk to your clinic if you have any concerns.

#### Can I use my USB webcam?

Yes, any USB webcam can be used. In the same button with the three dots, select Speakers, Microphone, and Camera, and choose the device from the drop down menu.

If you have questions about your appointment or require technical support, please contact the clinic your appointment is scheduled with for assistance.

To test your microphone and camera, click <u>here</u>.

