

Virtual Conference Code of Conduct

The planning committee for *Opioid use in primary care* is committed to maintaining a safe, productive and welcoming environment for people with lived and living experience (PWLE) and their allies, regardless of their role at the conference. All participants, including attendees, speakers, volunteers, planning committee members, service providers and staff, are required to follow the **Virtual Conference Code of Conduct** as part of their role in cultivating a safe sharing space.

PWLE are the experts of their own experience and have boundaries to keep them safe in sharing spaces. We ask that you help cultivate a safe sharing space in which people do not feel pressured to share additional personal details and/or to participate in discussions that exceed their personal comfort levels. Please respect the boundaries of PWLE by refraining from asking questions about experiences beyond what they have already shared; remember that even framing a potentially invasive question as optional (i.e., “You don’t have to answer”) may already constitute a breach of boundaries. Instead, focus on discussions that draw on their expertise in systems of care, best practices, etc.

The Code forbids any form of discrimination, intimidation or harassment. If you experience or hear of any incidents of such behaviour, please inform Asha Maharaj, Director of Community and Continuing Education, at asha.maharaj@camh.ca.

Unacceptable behaviour under the Code includes:

- Verbal abuse of any attendee, speaker, volunteer, planning committee member, service provider or other conference guest. Examples of verbal abuse include hateful or discriminatory comments related to gender, sexual orientation, disability, physical appearance, body size, race, religion or nationality; inappropriate use of nudity and/or sexual images in public spaces or in conference presentations; and verbal and/or virtual threats, stalking or intimidation of any attendee, speaker, volunteer, planning committee member, service provider or other conference guest.
- Disruption of presentations during sessions or at other events throughout the virtual conference.
- Presentations, postings or messages that contain promotional materials, special offers, job offers, product announcements or solicitation for services. The planning committee reserves the right to remove such messages and potentially ban sources of those solicitations.

The Code also asks participants to respect the following conference expectations and requirements:

- All participants must comply with the instructions of the moderator and any virtual event staff.

- Participants must not videotape any session and must not copy or take screenshots of any Q&A or chat room activity that takes place in the virtual space. (Note: Chat forums will be available online for viewing while the conference website is active. Chat content will not be downloaded or stored in any way.)
- Participants must not share their event login credentials with others.

The planning committee reserves the right to take any action deemed necessary and appropriate in response to any incident of inappropriate behaviour. Such actions may include immediately removing any conference attendee or staff from the conference without warning or refund, and/or prohibiting their attendance at any future conference, virtually or in person.