

SHELTERS

Where to go when you're looking for a bed

If you're looking for longer term housing options, see the "Housing" resource sheet.

Intake Services

For all shelters, you can also call 311 to reach intake services.

Central Intake (Toronto only)

129 Peter St., Toronto, ON

www.211toronto.ca/detail/en/80720

416 338-4766, 1 877-338-3398 (shelter intake)

Services offered: Walk-in housing assistance and assessments, street outreach, referrals to shelter system and respite care

Eligibility: People age 16 and older and families in Toronto who are homeless, living on the street or street involved

Street Helpline Peel

1 877 848-8481

Services offered: Toll-free number that will direct people to a shelter in Brampton or Mississauga; there is a men's shelter in Brampton, a co-ed shelter and a family shelter in Mississauga, a youth shelter in Brampton (for youth up to age 24), a youth shelter in Mississauga (for youth up to age 21) and a few shelters for women who have been victims of domestic violence

Eligibility: Different shelters available based on age, gender and need

Note: No pets allowed

Co-Ed Shelters

Homes First

354 George St., Toronto, ON

647 455-2800

Eligibility: People age 16 and older

If any of this information is incorrect or outdated, or if there are additional organizations or programs that would be helpful to include, please e-mail the information to us at access.resources@camh.ca.

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Men's Shelters

Christie Ossington Neighborhood Centre

973 Lansdowne Ave., Toronto, ON

850 Bloor St. W., Toronto, ON

www.conccommunity.org

416 516-8642

Eligibility: Men age 18 and older

Note: Runs 4:30 p.m. to 8:00 a.m. on weekdays and 24 hours on weekends

Languages: English, French, Spanish, Arabic, Portuguese, Cantonese

Cornerstone Place

616 Vaughan Rd., York, ON

647 346-0616

Eligibility: Men age 25 and older

Note: Open seven days a week from 4:00 p.m. to 8:00 a.m.

Dixon Hall Neighbourhood Services: The Schoolhouse

349 George St., Toronto, ON

www.dixonhall.org

416 960-9240

Services offered: Overnight emergency shelter with a harm reduction philosophy; offers showers, recreation room, three meals daily, assistance with permanent housing and identification, harm reduction support

Eligibility: Men age 24 and older

Gateway, Salvation Army

107 Jarvis St., Toronto, ON

thegateway.ca

416 368-0324

Eligibility: Men age 21 and older

Good Shepherd Ministries

412 Queen St. E., Toronto, ON

www.goodshepherd.ca

416 869-3619

Eligibility: Men age 18 and older

Note: Registration is at 5:30 p.m.; people must leave premises during the day

Maxwell Meighen Centre, Salvation Army

135 Sherbourne St., Toronto, ON

www.torontohhs.org/shelters/maxwell-meighen

416 366-2733

Eligibility: Men age 18 and older; must be able to walk because building is not accessible

Languages: English, French, Polish, Portuguese, Russian, Hindi, Farsi, Bulgarian, Macedonian

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Native Men's Residence (Na-Me-Res)

14 Vaughan Rd., Toronto, ON

www.nameres.org

416 652-0334

Eligibility: Residents must be sober and have no outstanding warrants

Salvation Army New Hope Shelter

29 Leslie St., Toronto, ON

www.torontohhs.org/shelters/new-hope

647 362-3062

Eligibility: Men age 18 and older

Scott Mission

502 Spadina Ave., Toronto, ON

416 923-8872

Eligibility: Adult men

Seaton House

399 George St., Toronto, ON

416 392-5547

Eligibility: Men age 25 and older, including those with complex mental health problems and addictions

Note: Open 24 hours

St. Simon's Shelter

525 Bloor St. E., Toronto, ON

stsimonsshelter.ca

416 925-7475

Eligibility: Men age 18 and older

Languages: English, Italian, Spanish, Amharic

Refugee Shelters

Adam House

430 Gladstone Ave., Toronto, ON

www.adamhouse.org

416 538-2836

info@adamhouse.org

Services offered: Clean and safe living accommodations; help and advice with immigration procedures; referrals to legal services, medical assistance and community resources

Eligibility: People and their families who have lived in Canada less than four months

Note: Clients can stay up to four months

FCJ Refugee Centre

208 Oakwood Ave., Toronto, ON

www.fcjrefugeecentre.org

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416 469-9754

Services offered: Shelter for up to one year for about 30 women and children, visits from a transitional housing worker, legal and social assistance, community kitchen, women's circle and more

Eligibility: Recently arrived women and children

Romero House

1558 Bloor St. W., Toronto, ON

romerohouse.org/about/our-services

416 763-1303

Services offered: 10 apartments for refugee families for up to one year after they arrive in Canada, support for all aspects of their settlement

Sojourn House

161 Ontario St., Toronto, ON

www.sojournhouse.org

416 864-0515

Services offered: Emergency shelter, housing stabilization for newly arrived refugees, food program for residents, transitional housing, outreach health clinic, youth program

Eligibility: Youth, men, women and families

Toronto Plaza Hotel

1677 Wilson Ave., North York, ON

416 392-4616

Services offered: Hostel rooms available in a former hotel

Eligibility: Men, women and families seeking shelter

Shelters for People with Mental Health Problems including Addictions

Canadian Mental Health Association (CMHA), SafeBed Short-Term Residential Services

510 Dawes Rd., East York, ON (COTA Health)

1045 Bloor St. W., Toronto, ON (Gerstein Crisis Centre)

42 Algie Ave., Etobicoke, ON (Reconnect)

940 Wilson Ave., Toronto, ON (CMHA)

7 Radford Ave., Toronto, ON (CMHA)

toronto.cmha.ca/programs-services/safebeds

416 248-4174

Services offered: A 30-day stay at one of the five locations listed above; generic beds for people with mental health or substance use problems, justice beds for people involved with the justice system with mental health or substance use problems

Eligibility: People age 16 and older who are homeless or at risk of becoming homeless and have a serious mental illness (including dual diagnosis and concurrent disorders) or have been involved with the criminal justice system who can be safely supported in the community and are not at risk of harming themselves or others

Referral: Process varies depending on generic or justice beds: call the Toronto Safe Bed Unit registry at 416 248-4174; generally accepts self-referrals and referrals from family, friends or a physician

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Fees: Free

Note: There may be a waitlist

Downsview Dells

1651 Sheppard Ave. W., Toronto, ON

[416 392-5447](tel:4163925447)

Services offered: Shelter for 30 people, help getting into addictions treatment

Eligibility: Men with substance use problems (must have gone through detox), male refugees

Referral: Intake done first over the phone and then in-person to assess suitability

Women's Shelters

Shelters for women are safe, emergency accommodations for women who have experienced or are at risk of experiencing domestic violence. Most also have a crisis line that you can call.

Amelie House, Society of St. Vincent de Paul

126 Pape Ave., Toronto, ON

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

[416 465-0475](tel:4164650475)

Services offered: A 30-bed shelter

Eligibility: Women age 18 and older

Anduhyaun Inc.

Confidential shelter address

anduhyaun.org

[416 243-7669](tel:4162437669)

[416 920-1492](tel:4169201492) ext. 221 (shelter intake)

Eligibility: Native women age 18 and older and their children

Birkdale Residence – Family Shelter

55 John St., 6th floor, Toronto, ON

cwomenss.ca/portfolio/birkdale-residence

[416 392-5650](tel:4163925650)

Eligibility: Women age 16 and older who are homeless and have children or are pregnant, women with children in the care of the Children's Aid Society, refugee claimant families

Davenport Shelter

348 Davenport Rd., Toronto, ON

www.ywcatoronto.org/ourprograms/shelterandhousing/emergencyshelterfromviolence/ywca womensshelter

[416 922-2308](tel:4169222308)

Services offered: Pet-friendly emergency shelter run by YWCA Toronto

Elisa House, Society of St. Vincent de Paul

60 Newcastle St., Etobicoke, ON

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svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters
416 259-2528

Eligibility: Single women age 18 and older

Evangeline House, Salvation Army

2808 Dundas St. W., Toronto, ON
www.torontohhs.org/shelters/evangeline-residence
416 762-9636

Eligibility: Women age 16 and older who are experiencing homelessness due to mental health problems, addiction, domestic violence or financial difficulties

Note: Interpreters available

Florence Booth House, Salvation Army

723 Queen St. W., Toronto, ON
www.torontohhs.org/shelters/florence-booth
416 603-9800

Eligibility: Women age 16 and older who are homeless, refugees or victims of assault or human trafficking

Note: Interpreters available; must be able to walk because there are no elevators

Fred Victor Hostel

86 Lombard St., Toronto, ON
www.fredvictor.org/what-we-do/housing/shelters
416 368-2642

Eligibility: Women age 18 and older without children (trans-positive services)

Note: Hostel closes Monday to Friday 9:30 a.m. to 3:00 p.m.

Homes First Society, Women's Interim Program

702 Kennedy Rd., Scarborough, ON
647 260-1559

Eligibility: Adult women

Mary's Home, Society of St. Vincent de Paul

70 Gerrard St. E., Toronto, ON
svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters
416 595-1578

Eligibility: Single women who are 16 and older

Nellie's

Confidential address (Broadview area)
www.nellies.org
416 461-1084

Eligibility: Women leaving violence and their children

Note: Call for specific locations and referral

Robertson House

291 Sherbourne St., Toronto, ON
416 392-5662

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Eligibility: Women age 16 and older who are homeless or at risk of becoming homeless and who are pregnant or have children

Note: Interpreters available

Savards Women's Shelter, Homes First Society

1322 Bloor St. W., Toronto, ON

<https://homesfirst.on.ca/>

416-395-0932

Services offered: Hostel with open-concept accommodation and 24-hour staff support, meals, a visiting nurse and visiting mental health counsellor

Eligibility: Women who are chronically homeless and have mental health issues

St. Clare's Residence, Society of St. Vincent de Paul

3410 Bayview Ave., North York, ON

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

416 225-3466

Eligibility: Women age 25 and older

Street Haven at the Crossroads

87 Pembroke St., Toronto, ON

www.streethaven.org

416 967-6060

Eligibility: Women age 16 and older who are in crisis (e.g., homelessness, addiction, abuse issues, violence, trauma or mental health challenges)

Women's Residence

674 Dundas St. W., Toronto, ON

416 392-5500

Eligibility: Women age 16 and older without children

YWCA, 1ST Stop Woodlawn

80 Woodlawn Ave. E., Toronto, ON

www.ywcatoronto.org/ourprograms/shelterandhousing/homelessshelter

416 922-3271

Services offered: Free shelter and support for up to two years

Eligibility: Women age 16 and older who are homeless or in immediate crisis and fleeing violence

Women's Overnight Drop-Ins

An overnight drop-in is different from a shelter in that they provide mats only for sleeping, and not beds.

Fred Victor Drop-In

Adelaide Resource Centre for Women, 67 Adelaide St. E., main floor, Toronto, ON

416 392-9292

www.fredvictor.org

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Services offered: Referrals, counselling, advocacy, case management, access to showers, clothing, laundry facilities, meals and snacks, social and recreation activities, support groups, harm reduction support, respite with mats to sleep on from 9:00 p.m. to 7:00 a.m.; other resources in the same building include a computer lab with computer and typing classes, GED classes at Street Haven, a chat group at Elizabeth Frye on Fridays, a doctor that comes in at 1:00 p.m. on Thursdays and a psychiatrist that comes in once a month

Eligibility: Homeless and marginally housed women age 18 years and older without children (trans-positive services)

Note: There are no beds for women who stay overnight, nor lockers; women are provided with a mat only, and have to be out by 7:00 a.m.

Sistering

962 Bloor St. W., Toronto, ON

416 926-1946

www.sistering.org

Services offered: 24-hour drop-in; meals (breakfast at 9:30 a.m., lunch at noon, dinner at 7:30 p.m.); advocacy, referrals and accompaniment to medical, legal, housing, employment, education, emergency and social services; peer drop-in workers to support and interact with participants in the evening hours

Eligibility: Women age 16 and older who are homeless, socially isolated or who have low incomes

Languages: English, Italian, Spanish, Portuguese, Mandarin, Cantonese

Youth Shelters

Covenant House

20 Gerrard St. E., Toronto, ON

www.covenanthousetoronto.ca

416 593-4849

Eligibility: People age 16 to 24, including people in wheelchairs (call for details) and survivors of human trafficking and sexual exploitation

Languages: English, French, Spanish

Eva's Place

360 Lesmill Rd., North York, ON

www.evas.ca

416 441-1414

Eligibility: People age 16 to 24

Eva's Satellite

25 Canterbury Pl., Toronto, ON

www.evas.ca/where-we-are/evs-satellite

416 229-1874

Eligibility: People age 16 to 24 who are actively using substances

Horizons for Youth

422 Gilbert Ave., Toronto, ON

horizonsforyouth.org

416 781-9898

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Eligibility: People age 16 to 24

Kennedy House Youth Shelter

1076 Pape Ave., East York, ON

www.kennedyhouse.org

416 421-7776

Services offered: 40-bed emergency shelter with basic necessities and crisis intervention; programs include financial literacy courses, cooking classes, Hire UP program (to build employment skills), substance use and harm reduction program

Eligibility: People age 16 to 24

Our Place Peel

3579 Dixie Rd., Mississauga, ON

www.ourplacepeel.org

905 238-1383

Eligibility: People age 16 to 21, LGBTQ+ friendly

Turning Point Youth Services

95 Wellesley St. E., Toronto, ON

turningpoint.ca

416 925-9250

Eligibility: Men age 16 to 24

Note: Opens at 4:40 p.m., closed from 8:30 a.m. to 4:40 p.m.

Youth Without Shelter

6 Warrendale Ct., Etobicoke, ON

www.yws.on.ca

416 748-0110

Services offered: Emergency residential program that can accommodate up to 33 youth each night; includes crisis counselling, safe shelter, nutritious food, new clothing and hygiene products

Eligibility: People age 16 to 24

Toronto Vanauley Street YMCA Centre

7 Vanauley St., Toronto, ON

ymcagta.org/youth-programs/youth-housing

416 504-9700

Services offered: 40 beds, harm reduction and trauma-informed residential services

Eligibility: Men age 16 to 24 who are at risk of homelessness (trans-positive services, gender is self-identified)

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