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BIG & SMALL DOT INDICATORS Click on any of the domain photos to read the overall performance comments for that domain



SAFE & WELL CAMH



PATIENT EXPERIENCE



ACCESS & EQUITY



SYSTEM LEADERSHIP



EFFICIENCY & EFFECTIVENESS

SAFE & WELL CAMH

Indicator Name	Current Value	Target	Performance
ULOA Incidents for Forensic Patients	12.0	-----	
ULOA Incidents for Involuntary Patients	8.0	-----	
ULOA Incidents for Voluntary Patients	8.0	-----	
Unexpected Inpatient Deaths	2.0	0.0	
Workplace Violence Incidence - Against Patients (# Moderate or Severe Incidents/1000 Patient Days)	1.3	0.0	
Workplace Violence Lost Time Injury Frequency (# WPV incidents/100 FTEs)	0.5	-----	
Medication Reconciliation (Upon Discharge)	86.0 %	73.0 %	
Percent of Patients with Physical Restraint	7.4 %	4.9 %	
Percentage of Inpatients with Suicide Risk IPOC and/or Safety and Comfort Plan Following Suicide Risk Assessment in High	61.8 %	-----	

EFFICIENCY & EFFECTIVENESS

Indicator Name	Current Value	Target	Performance
Average Length of Stay (4-90 Days)	24.3	24.5	
30-Day Readmission Rate	10.7 %	13.0 %	
7-Day Readmission Rate	5.0 %	4.9 %	
Percent ALC Days	14.5 %	18.7 %	
Self-Care Index Improvement	57.8 %	57.6 %	

FISCAL PERIOD: 17/18 Q4



ACCESS & EQUITY

Indicator Name	Current Value	Target	Performance
90th Percentile ED LOS for Admitted Patients	17.0	11.4	
EAU ALOS for Admitted Patients	30.1	-----	
Median Wait Time (Days) from Referral to Consult - All Clinics	31.0	-----	
Median Wait Time (Days) from Referral to Consult - General Clinics	36.0	45.0	
Median Wait Time (Days) from Referral to Consult - Mood Clinics	76.0	45.0	
% of Patients with Completed Socio-Demographic Questions	88.6 %	90.0 %	

SYSTEM LEADERSHIP

Indicator Name	Current Value	Target	Performance
Average Number of Citations per Publication	14.8	-----	
Total Value of New Grants Awarded	M64.5	M36.0	

PATIENT EXPERIENCE

Indicator Name	Current Value	Target	Performance
Experience Accessing Services (Inpatients)	55.4 %	61.3 %	
Experience Accessing Services (Outpatients)	72.1 %	73.2 %	
Experience Within Services (Inpatients)	54.6 %	62.9 %	
Experience Within Services (Outpatients)	87.3 %	86.1 %	
Overall Perception of Care (Inpatients)	51.6 %	59.3 %	
Overall Perception of Care (Outpatients)	81.0 %	83.0 %	